

To Our Valued Clients

The Team of Shimmer Salon and Day Spa is looking forward to welcoming you back into our salon and day spa.

WE WANT TO ASSURE YOU THAT WE ARE TAKING SPECIFIC MEASURES IN ADDITION TO OUR THOROUGH INFECTION CONTROL PROCEDURES IN ORDER TO KEEP YOU, OUR TEAM, AND OUR COMMUNITY SAFE FROM THE SPREAD OF THE CORONAVIRUS.

I wanted to touch base with you to let you know that we are truly touched by all the heartfelt concerns that have been received in regards to our reopening date of June 1, 2020

As we reopen our salon doors, with the guidance of the State of Rhode Island and Governor Raimondo, we have implemented many changes to protect our clients and staff. Some of the changes you will be asked to help us with.

- 1) When you arrive for your appointment, we will be taking your temperature with a infra-red touch less thermometer.
- 2) Anyone presenting with an elevated temperature (over 100 degrees F) will not be seen.
- 3) Please use hand sanitizer offered to you.
- 4) Please wear a face mask at all times while in the salon. We will provide this for you if you do not have your own for a small fee
- 5) Please advise us if you or anyone you live with has had an upper respiratory illness or fever in the past two weeks and reschedule your appointment.
- 6) The reception area and countertops are frequently disinfected, and magazines are non-cleansable decorations have been removed.
- 7) To minimize people in the reception area, anyone accompanying you should wait outside in the front of the salon or in your car, and provide us with their cell phone number. Only clients receiving services are allowed in the salon.
- 8) Our team will be wearing Personal Protective Equipment to protect you and them from the spread of infection through aerosols.
- 9) Surfaces are constantly being cleaned between clients and the staff has been barbicide certified with proper disinfectant practices.

- 10) We prefer touchless payments such as cash app or venmo. We will not be accepting tips through the credit card machine at the front desk. Cash app directly to your stylist.
- 11) At this time, we are waiting to hear if we are able to blow dry hair from the State of Rhode Island

THE SAFETY AND WELL –BEING OF OUR CLIENTS AND TEAM CONTINUES TO BE OUR PRIORITY. SHOULD YOU HAVE ANY QUESTIONS REGARDING YOUR PROTECTION, A MEMBER OF OUR TEAM WILL BE HAPPY TO ASSIST YOU. THANK YOU FOR YOUR ASSISTANCE IN PROTECTING OUR TEAM, YOU , AND YOUR FAMILY.

Our Appointment Policy Updates:

If you are not feeling well or think you may be coming down with something, please call to cancel your appointment. There will be no penalty for a cancellation during this difficult period. Please try to give us as much notice as possible.

Thank you and stay safe

The Staff of Shimmer Salon